

Roam App Update and Moving to Evox Store

Subject: Roam App Update: Transition to Evox App Stores

Dear Customer,

As we complete the integration of SAI360 and Evox, we're transitioning the Roam App from SAI Global app stores to Evox app stores.

With release v2024.2, Roam v6.1 will be available and moved to the Evox Apple and Google Play store accounts. This transition has already been completed for the Windows store.

Target Release Data: December, 16 2024

Please note that the exact release date and time depend on approval processes of the respective stores. Once the update is live, we will notify you by email.

What to Expect

- **App logout:** After upgrading to version 6.1, all users will be automatically logged out of Roam and will need to log back in to continue using it.
- **In-Progress Records:** Any in-progress records not yet submitted to the web application will be lost during the update. Records already submitted in the web application are not impacted.

To avoid disruption and losing any records during the process:

- Ask your users to submit all in-progress records before upgrading to 6.1.
- Suggest to users to disable automatic updates for the Roam app on individual devices if they wish to control the timing of the update.
- If you are using a central mobile device management (MDM), you can manage and schedule the release at a time appropriate for your business.

If you have any questions, please reach out to your Evox contact.

Regards

Evox